



Social Care and Mental Health Indicators from the National Indicator Set 2009-10

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Executive Summary

This National Indicator Set (NIS) underpins the performance framework for local government and meets the then government's commitment, as set out in the local government White Paper *Strong and Prosperous Communities*, to introduce a clear set of national outcomes and a single set of national indicators by which to measure them. The NHS Information Centre collects information on 12 of the indicators which relate to social care and mental health services.

The social care information provided by Councils with Adult Social Services Responsibilities (CASSRs) and presented in this report is final and relates to the period April 2009 – March 2010. It replaces information in the provisional report which was published on 30 September 2010.

On 13 October 2010, the Department for Communities and Local Government (DCLG) announced the replacement of the NIS with a single, comprehensive list of all the data we expect local government to provide to central Government from April 2011¹.

From 1 April 2011, a new set of outcome measures will be introduced as part of the Adult Social Care Outcomes Framework (ASCOF)².

This report will be published next year to include 2010-11 data but is likely to be replaced with a report covering ASCOF for 2011-12.

The mental health information in this report is supplied by NHS trusts providing specialist mental health services. This report includes the final data for the two indicators (NI149 and NI150) that relate to people in contact with secondary Mental Health services.

Promoting Independence and choice

- The number of older people (aged 65 and over) discharged from hospital where there was the intention to return home was 64,400 of which 52,300 (81.2%) were still at home after 91 days (NI 125), compared to 78.2 per cent in 2008-09. This percentage is lower for older clients; 77.9 per cent for those aged 85 and over compared to 84.6 per cent for those aged 65-74.
- 13.0 per cent of all adults and carers receiving CASSR funded services received them via self directed support (NI 130)³. 24.4 per cent of carers who received services were given self directed support compared to 14.7 per cent of adults aged 18-64 and 9.6 per cent of those aged 65 and over.

¹ <http://www.communities.gov.uk/statements/corporate/localgovaccountability>

² http://www.dh.gov.uk/en/MediaCentre/Pressreleases/DH_125755 and http://www.dh.gov.uk/en/Consultations/Responsestoconsultations/DH_125464

³ In 2009-10 the numerator of NI 130 was expanded to include Personal Budgets and therefore NI 130 is not comparable to 2008-09

- 3,067 adults per 100,000 population were assisted directly through social services funded support to live independently compared to 3,202 in 2008-09 which is a decrease of 4 per cent. This includes those supported through services provided by grant funded organisations (NI 136).
- NI 136 was retrospectively deleted from the NIS for 2010-11 on 4 February 2011⁴.

User Experience

- Over two-thirds (68.5%) of service users who recently received equipment or a minor adaptation said it had made their quality of life much better (NI 127). This is similar to the last available figures from 2007-08 (68.3%).
- 87.1 per cent said that they were very happy with the way they were treated by the people who discussed their needs with them, a slight decrease from the 2007-08 figure of 87.6 per cent (NI 128).
- NI 128 was retrospectively deleted from the NIS for 2010-11 on 4 February 2011⁵.

Timeliness of assessment and delivery of care packages

- 81.3 per cent of adults aged 18 and over waited 4 weeks or less for their assessment to be completed, a slight increase from the 2008-09 figure of 79.8 per cent. 79.8 per cent of adults aged 18-64 waited 4 weeks or less for their assessment to be completed in 2009-10, compared to 81.9 per cent of those aged 65 and over (NI 132).
- 90.5 per cent of adults aged 18 and over waited 4 weeks or less from completed assessment to receipt of all services in 2009-10. 88.6 per cent of adults aged 18-64 waited 4 weeks or less for their assessment to be completed compared to 91.1 per cent of those aged 65 and over (NI 133)⁶.
- Both of these indicators on timeliness of assessment and delivery of care packages were deleted from the NIS from 1 April 2010⁷.

Carers' Services

- The total number of carers receiving a carer's specific service or advice and information as a percentage of clients receiving a community based service in the year is 26.4 per cent (NI 135) compared to 23.1 per cent in 2008-09. This varies from 24.3 per cent for carers of service users aged 18-64 to 27.3 per cent for carers of service users aged 65 and over.

⁴ <http://www.communities.gov.uk/localgovernment/decentralisation/tacklingburdens/databurdens/?view=Standard>

⁵ <http://www.communities.gov.uk/localgovernment/decentralisation/tacklingburdens/databurdens/?view=Standard>

⁶ Indicator NI 133 has been expanded to include all clients aged 18 and over in 2009-10 where as previously it was restricted to those aged 65 or over.

⁷ <http://www.communities.gov.uk/publications/localgovernment/smartergovernment>

Promoting social inclusion

- 60.6 per cent of adults with learning disabilities aged 18-64 and known to Councils with Adult Social Services Responsibilities (CASSRs) were in settled accommodation at the time of their assessment or latest review compared to 64.5 per cent in 2008-09. The percentage of female adults with learning disabilities in settled accommodation (61.7%) was slightly higher than for males (59.7%) (NI 145).
- 6.4 per cent of adults with learning disabilities aged 18-64 and known to Councils with Adult Social Services Responsibilities (CASSRs) were in paid employment at the time of their assessment or latest review compared to 6.8 per cent in 2008-09. The percentage of female adults with learning disabilities in paid employment (5.5%) was lower than for males (7.1%) (NI 146).
- 58.7 per cent of adults with mental health problems aged 18-69 in contact with secondary mental health services were known to be in settled accommodation at the time of their assessment or latest review (NI 149).
- 7.9 per cent of adults with mental health problems aged 18-69 in contact with secondary mental health services were known to be in paid employment at the time of their assessment or latest review (NI 150).
- Both NI 149 and NI 150 have shown large increases from 2008-09 but this is mainly due to improving data quality.

Further Information

This report forms part of a suite of statistical reports. Other reports cover information on the wider scope of activity and social services provided for Adults by CASSRs and people in contact with NHS specialist mental health services. All reports will become available on the NHS Information Centre website.

Comments on this report would be welcomed. Any questions concerning any data in this publication, or requests for further information, should be addressed to:

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The information between provisional and final data has not changed dramatically and not affected the trends. Therefore a link to a report containing commentary on the provisional data is also available on The IC website at: www.ic.nhs.uk/pubs/socmhi09-10

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